



and Governors. Results are compared against data from previous years to enable trends, improvements and any potential issues to be highlighted, addressed and mapped against national benchmarks where relevant.

5.3 The College aims to achieve satisfaction ratings of 90% or better – the results are widely publicised across the College and reported to Governors.

5.4 From time-to-time other in-year surveys are created in order to gain feedback on events or training opportunities that groups of students may have participated in.

6 Praise and feedback³

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